

Latricet8@gmail.com | 951-282-8651

3.8 GPA, Magna Cum Laude

Position Applying for: Lounge Server

EXPERIENCE

Buffalo Wild Wings—Server, 5B Serramonte Center, Daly City, CA 94015

June 2019-June 2021

At Buffalo Wild Wings servers ensure exceptional dining by taking orders, serving food/drinks, and providing friendly, efficient service.

P.F Chang's—Take-out Specialist, 3475 Tyler St, Riverside, CA 92503

June 2021-December 2021

PF Chang's takeout specialist with a proven track record of providing excellent customer service. Proficient in order management, ensuring accuracy and efficiency in every transaction. Adept at maintaining a positive and professional demeanor in fast-paced environments. Skilled in addressing customer inquiries and resolving issues promptly. Committed to upholding PF Chang's high standards for quality and service, contributing to overall customer satisfaction.

Fire Up Bar and Grill— Hostess, 3750 University Ave, Riverside, CA 92501

September 2021- December 2022

The role of a hostess at a bar in Riverside, California, is to create a welcoming atmosphere, greet and seat guests, manage reservations, maintain the waiting area, assist with customer inquiries, and ensure a smooth flow of guests in accordance with bar policies and procedures. They play a key role in providing a positive first impression and enhancing the overall guest experience.

EDUCATION

San Francisco State University, San Francisco— *Criminal*

SKILLS

RBS/ABC Certified

TIPS Certified

Food Handlers

Approachable

Customer Service Skills

Respectful

Responsible

Problem Solving Skills

AWARDS

San Francisco State Certificate of Achievement Scholar Athlete, 2018-2019

College Academic Deans List 2018-2022

Bartending Certificate

Magna Cum Laude

References

City of Riverside Coordinator, Valerie Ezponiza, 951-751-9896

City of Riverside Coordinator, Jovan Fontenot, 951-544-2278

Justice Degree

August 2018 - May 2022

During my Criminal Justice Studies I learned the importance of conducting, assessing, and mitigating security threats is preferred; Ability to distinguish between emergency and non-emergency calls. Ability to operate the department's computer, Microsoft Office, and CAD (computer aided dispatch software), phone systems, and radio equipment.

Azusa Pacific University, Azusa CA— Master Education, Education Specialist Degree in School Psychology

August 2022 - Present

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Volunteer Service

City of Riverside, Community Children Halloween Festival
City of Riverside, Community Children Winter wonderland Festival
Orange County Transitions and Motherhood Non-Profit